

Spokane Community Resource Directory

<http://crd.iel.spokane.edu>

Shelters

House of Charity

624-7821

32 West Pacific
Spokane, WA
99210

Monday - Saturday, 7:30 a.m. - 3:00 p.m., closes at 2 p.m. on Thursday. Free.

A drop-in center serving street people and transients. A mid-day meal is served for senior citizens at 10:45 a.m., and all others at 11:00 a.m. Free medical clinic, Tuesday and Friday at noon. Clothing room is open from 9:30 - 10 a.m. Monday - Friday. Winter-time night shelter first Monday in October through April 30 for homeless men. Women may access clothing bank and facilities during the day, but no overnight accommodations. (Not a good location for children.)

Salvation Army Family Emergency (SAFE) Center

325-6814

1403 W. Broadway
Spokane, WA
99201

Monday - Sunday, 24 hour service. Free.

Provides short term Emergency Shelter to single or two parent families. Provides assistance in obtaining permanent housing, advocacy with DSHS and other agencies. The Salvation Army is a Christian organization offering worship & study opportunities to all clients; however, services are provided regardless of religious beliefs to eligible clients. For rental assistance or food bank services, please call 325-6821

Temporary Shelters

327-9534,

Alternatives to Domestic Violence (Confidential), 829 W. Broadway 327-7737, Anna Ogden Hall (Women and Children), 2828 W. Mallon 838-6596, Crosswalk (Teenagers), 525 W. Second 455-2886, HOPE House Women's Shelter (Women), 111 W. Third 624-7821, House of Charity (Men, Winter only), 32 West Pacific 325-6814, Salvation Army (Married Couples, Families w/Children), 1403 W. Broadway 535-8510, Union Gospel Mission (Men), 1224 E. Trent

Homeless Program

456-7106

500 S. Stone
Spokane, WA
99202

Monday, Tuesday, Wednesday & Friday, 8:30 a.m. - Noon & 1 p.m. - 5 p.m.; Thursday, 1 p.m. to 5 p.m.

SNAP operates several shelters for families with children throughout Spokane County. Staff members work with families to identify and remedy the underlying causes of homelessness. Some programs are no cost; others operate on a sliding fee scale.

Hope House

455-2886

111 W. 3rd Ave
Spokane, WA
99201

Sunday - Saturday, 8 p.m. - 8 a.m. Free.

Provides emergency shelter, hot shower, clean bed, toiletries and nutritional food in a safe, caring environment for single, homeless women 18 and over. On-site case management, referral and support. Safety/protection from violence on the

street. Clothing bank for shelter guests as well as any woman in need. Call 455-2886 for clothing bank hours. Also has permanent supportive housing.

Housing

Onestophousing.org

Your one stop access to affordable Housing: Fast, easy solution for finding and posting affordable housing in Spokane County. This service is FREE for Landlords, Agencies, and Renters! Form more information, check out www.onestophousing.org

Spokane Housing Ventures

232-0170

715 E. Sprague, Suite 102

Spokane, WA

99202

Monday - Friday, 9 a.m. - 4:30 p.m. (closed 12 p.m-1 p.m.) \$30 application fee; non-refundable.

Provides affordable rental units to individuals and families with low incomes and special needs in Spokane and Lincoln Counties. Units vary from studio to four-bedroom, apartments to single-family houses. Target populations include people in need of transitional, permanent, handicapped accessible and large-family housing. Spokane Housing Authority vouchers are welcome. No pet policy. All persons aged 16 and older must pass background check. Rental applications available at **HomeStarts** office or at each site.

Spokane Low Income Housing Consortium (SLIHC)

327-1121

829 W. Broadway

Spokane, WA

99201

Facilitates the website, www.onestophousing.org which is available to the public. Lists both available and waiting-list rental units for low income households throughout Spokane County. Units are sorted by area, availability, price range, type of unit, school district, and accessibility. Users of the website can utilize the "Affordability Calculator" to estimate the appropriate rent based on income and family size. This website is free to agencies and all others searching for affordable housing. It is also free to landlords/property managers to post their affordable units on this website.

U.S. Department of Housing & Urban Development (HUD)

509-368-3200

920 W. Riverside, Suite 588

Spokane, WA

99201

Monday - Friday, 8 a.m. - 4:30 p.m. Free.

HUD is a federal funding agency. HUD's programs are designed to assist with affordable housing, home ownership, empower communities, create training and job opportunities, economic development, reduce homelessness and fight for fair housing.

Senior Housing

459-6102

201 W. North River Drive, Suite 200

Spokane, WA

99201

Monday - Friday, 8 a.m. - 5 p.m. No screening fee.

Provides rent subsidies, social and health services to qualified residents. Locations: Cathedral Plaza, The Delaney, Fahy Gardens, Fahy West, Grace Court, Park Tower, Coeur d'Alene Plaza, and The O'Malley.

Senior and Family Housing

459-6102

201 W. North River Drive, Suite 200
Spokane, WA
99201

Monday - Friday, 8 a.m. - 5 p.m. Free.

Affordable and market rate apartments for seniors, families, and persons with mobility impairments in Spokane, Clarkston, Pullman, Walla Walla and the Tri-Cities areas.

Transitional Living Center

(509) 325-2959

3128 N Hemlock St
Spokane, WA 99205

Monday - Friday, 9 a.m. - 5 p.m. Fee 30% of income.

The Transitional Living Center provides affordable housing, food, supportive services, and on-site child care for homeless women and children. The program encourages independence, inner growth and self-esteem. Eligible families must be homeless, with 1-3 children under the age of 12, and highly motivated toward becoming self-sufficient. There are 16 units that are 1, 2 or 3 bedroom apartments, including a handicap unit.

Home Ownership

HomeStarts

484-6733

315 W. Mission, Suite 100
Spokane, WA
99201

Monday - Friday, 8 a.m. - 5 p.m.

Offers unique home ownership opportunities using a self-help program where families form an informal partnership and agree to help build each other's homes. Participants have access to attractive mortgage rates and deferred second mortgages to insure affordable house payments based on income. You must be at least 18 years of age; gross income must not exceed 80% of area median income for the family size; have verifiable income and good, not necessarily perfect, credit and rental history. Call for additional information on our new USDA Rural Self-Help Program.

Habitat for Humanity-Spokane

534-2552

732 N. Napa St.
Spokane, WA
99202

Monday - Friday, 9 a.m. - 5 p.m.

The goal of Habitat for Humanity-Spokane is to enter into partnership with families currently living in inadequate housing, who wish to own a home of their own, but have not been able to get the help they need anywhere else. Habitat families purchase their homes at cost directly from Habitat for Humanity with no profit, no interest loans. The primary qualifications for the Habitat for Humanity-Spokane program are the following: The family must be able to repay the Habitat loan. The family is now living in inadequate housing. The family is cohesive, stable and responsible. The family agrees to contribute at least 500 hours of "sweat equity" to Habitat. The family understands and is able to wait up to two years for their home. The family income must fall within 25-50% of the median income in Spokane County based on family size.

USDA Rural Development

924-7350

8815 E. Mission Suite B
Spokane, WA
99212

Monday - Friday, 8 a.m. - 4:30 p.m.

Assist low income families and individuals to purchase their own homes in rural areas (small towns). Small loans/grants for essential repairs. Loans and loan guarantees for small to moderate business and community facilities.

HomeOwnership Opportunities

328-6326

127 W. Boone Ave
Spokane, WA
99201

Monday - Thursday, 9 a.m. - 2 p.m. Free.

Supports people with developmental disabilities in making their dreams of homeownership a reality. Will assist in developing an action plan that will break down the complex tasks of homeownership into manageable pieces. Will help you learn about the assistance programs that are available in the Spokane area. You will receive support while you learn how to qualify for a mortgage, prepare your loan application, shop for the right house, manage your finances, and maintain your home once you are a homeowner.

Spokane HomeOwnership Resource Center (SHORC)

343-7472

5813 E. 4th Ave., Suite 102
Spokane Valley, WA
99212

Monday - Friday, 9 a.m. - 5 p.m. Varies.

Non-profit organization designed to increase the local rate of homeownership through outreach and counseling, and provide information and education to potential homebuyers in the community. Offers homebuyer education seminars, pre-purchase counseling, and referral services. SHORC has recently launched the Get Checking(TM) Program that provides education on budgeting and responsible financial practices. This program is designed for individuals who have had problems with past checking accounts or who have never had a checking account. After fulfilling the course requirements, participants will work with participating financial institutions to establish an account that works for them.

Utility, Food and Misc. Resources

YWCA Homeless Education Project

326-1190, ext. 152 or 117

829 W. Broadway
Spokane, WA
99201

Monday - Friday, 8:45 a.m. - 5 p.m., after school program 3:30 p.m. - 5:30 p.m. Free.

A collaborative model with District 81 and Spokane Mental Health for homeless children grades kindergarten through twelve. Students are supported by allowing children to remain in their neighborhood schools. Transportation, school supplies, and clothing are provided. Parents are assisted with housing options. The after school program runs from 3:30 p.m. to 5:30 p.m. daily. After school program is exclusively for homeless children with referral coming from the Homeless Education Project

Volunteers of America Emergency Assistance

624-2378

525 W. 2nd Ave, 2nd Floor
Spokane, WA
99201

Monday - Thursday, 9 a.m. - 4:30 p.m. Free.

Financial assistance available for utility shut off notices, household goods and clothing.

Salvation Army

325-6810

222 E. Indiana
Spokane, WA
99207

Monday - Friday, 7:30 a.m. - 9 p.m. Fees vary.

Provides an indoor heated swimming pool (handicapped accessible), swimming lessons and aqua aerobics. Also has an

indoor gymnasium (providing basketball, volleyball, floor hockey, and general recreation). Offers meeting and seminar rooms, game room, and youth athletic leagues. The Salvation Army is a Christian organization offering worship opportunities. Services are provided to all eligible clients regardless of beliefs.

CORD (Coalition of Responsible Disabled)

326-6355 V/TTY, toll-free 1-877-606-2680

612 N. Maple
Spokane, WA
99201

Monday - Friday, 9 a.m. - 5 p.m. Normally no cost to individual.

Serves all people with disabilities in the Spokane area to teach independent living skills, advocacy, offer peer support, and to give information and referral services. Can provide technical assistance to businesses and agencies on a wide variety of disability issues, speakers available on several topics. Protective payee program. Disability resource library publishes newsletter containing disability issues. ADA celebration July 26 annually. Provide training for people who use independent providers in their own home. People outside of Spokane County can call 1-877-606-2680. Can serve additional counties in Eastern Washington. Call for more information.

Arc of Spokane (The)

328-6326

116 W. Indiana
Spokane, WA
99201

Monday - Friday, 8:30 a.m. - 5 p.m. Fees \$0 - \$180.

The Arc of Spokane advocates and provides programs and services for people with developmental disabilities and their families. We offer parent and family support, individual advocacy, socialization, individual, group employment and pathways to employment, community access, financial management, and residential support.

Service for People of Disability

532-3074 / TTD 532-3084

130 S. Arthur
Spokane, WA
99220

Monday - Friday, 8 a.m. - 5 p.m. Free.

Primary goal: economic self-sufficiency for all citizens via full employment. 532-3074, Disability Placement Specialist, Essie Crowder 532-3101, Disabled Veterans Outreach Program, Mike Briscoe 1-800-949-4232, Governor's Committee on Disabilities, Issues, and Employment

SNAP (Spokane Neighborhood Action Programs)

456-7111, TTY 509-232-1380

2116 E. 1st Ave
Spokane, WA
99202

Monday - Friday, 8 a.m. - 4:30 p.m.

SNAP provides services for low income families and vulnerable people in the following areas: economic development, energy assistance, rental housing, mortgage assistance, home repairs, conservation education, weatherization, and a long-term care ombudsman program.

Family Assistance Program

455-8722; after hours 532-6157

845 S. Sherman
Spokane, WA
99202

Monday & Friday, 7 a.m. - 3 p.m., Wednesday 1 p.m. - 5 p.m. Free.

Qualifying, low-income families may receive emergency vouchers for food, utilities, rent and medicine. Funds provided by a local parish. Only families who reside in the boundary, have dependents living with them, and have not been assisted through the Center within a year are eligible for financial assistance. The Center also provides the following services: family crisis intervention, school supplies, before and after school program, child care, holiday assistance, teen prevention and leadership programs.

OMEGA Center

325-1839

1918 W. Chelan Ave
Spokane, WA
99205

Monday - Thursday, 10 a.m. - 2 p.m., every 4th Saturday, 10 a.m. - 1 p.m. Free.

An outreach ministry that offers: food bank, children's clothing bank, utility assistance, home chores, transportation for seniors and disabled, referral, and advocacy. Serves areas from Division Street west to the river, and from Indiana Avenue north to Wellesley. Must provide verification of address and picture identification.

Reduced Fare Card

456-7277

701 W. Riverside
Spokane, WA
99201

Monday - Friday, 6:30 a.m. - 6 p.m.; Saturday, Noon - 5 p.m. 50 cents per trip, bus pass \$16.50.

Provides reduced fares on public transportation for elderly and eligible disabled. Go to Bus Shop for application and photo I.D. card.

St. Vincent De Paul

534-2824

722 N. Regal
Spokane, WA
99202

Monday - Friday, 9 a.m. - Noon & 1 p.m. - 3 p.m. Free.

Gives emergency clothing, food, furniture and household items for anyone falling below state and federal poverty guideline amounts. Pick-up for donated items please call 535-2491.

Telephone Assistance Program (Qwest)

1-800-244-1111

Monday - Friday, 7 a.m. - 7 p.m.

Assists low income families with more affordable home telephone services; deposit may be required. Contact your local telephone company. Do not contact your DSHS case worker. The phone company requires your DSHS case number and social security number.

American Indian Community Center

535-0886

905 E. 3rd Ave
Spokane, WA
99202

Monday - Friday, 8:30 a.m. - 5 p.m. Free.

Provides GED, re-entry to high school classes, food bank for those in zip code 99202 and American Indians with tribal identification, ECEAP Preschool site, senior nutrition program, employment and training program (W.I.A.), Indian child welfare, protective payee program, and family services.

Library (City)

444-5300

904 West Main
Spokane, WA
99201

Tuesday - Saturday, hours vary by location. (Call specific branch for hours)

Provides books, magazines, music, videos and DVDs for children and adults. Programs, such as storytime, summer reading, and after-school activities are presented for children at no charge. Internet computers are available to library card holders, but children must have their parent's permission to access the net. Free to City of Spokane residents and to residents inside the Spokane County Library District service area. Non-resident cards may be purchased by the month or annually. Some restrictions apply to non-resident and reciprocal cards. Library service is provided at six locations: 444-

5300, Downtown Library, West 906 Main 444-5375, East Side Library, South 524 Stone 444-5380, Hillyard Library, North 4005 Cook 444-5395, Indian Trail Library, West 4909 Barnes 444-5390, Shadle Library, West 2111 Wellesley 444-5385, South Hill Library, South 3324 Perry 444-5331, Library services for children

Legal Resources

Northwest Fair Housing Alliance (NWFHA)

325-2665

35 W. Main Ave, Suite 250
Spokane, WA
99201

Monday - Friday, 9 a.m. - 5 p.m. Free.

Assists clients with questions or problems regarding fair housing: provides information and advice on housing problems and investigates complaints of unlawful housing discrimination. Refers housing discrimination complaints to appropriate agencies or legal resources for prompt and effective action; assists in filing complaints with Local, State or Federal government agencies. Assists in negotiation, conciliation or litigation to resolve fair housing disputes or violations. Conducts training and public information programs on fair housing issues. Works with neighborhood groups, community organizations and other service providers to help promote more racially and ethnically diverse neighborhoods.

Multifamily Housing Complaint Line

Free 1-800-685-8470 / TTY 1-800-432-2209

To report a bad Landlord.

Housing Justice Project

324-0144

1704 W. Broadway
Spokane, WA
99201

Free.

Low-income tenants in Spokane County can access lawyers to represent them at their "show cause" eviction hearings. Persons needing a lawyer for these hearings simply need to ask for a Housing Justice Project lawyer when they show up for court.

Attorney General's Office/Consumer Protection

1-800-551-4636 or 456-3123

1116 W. Riverside
Spokane, WA
99201

Monday - Friday, 8 a.m. - 5 p.m. Free.

Helps with consumer problems and business complaints. Legal representatives for state agencies. They cannot act as a private attorney. Brings lawsuits on behalf of citizens of the State of Washington regarding unfair and deceptive business practices.

Northwest Justice Project

324-9128 or 1-888-201-1019

1702 W. Broadway
Spokane, WA
99201

Monday, Wednesday Thursday - Friday, 9 a.m. - Noon & 1 p.m. - 5 p.m. Free to those who are income eligible.

A federally funded program providing free civil (non-criminal) legal assistance to low-income residents of Washington State. The Spokane branch office serves residents of Spokane, Lincoln, Ferry, Stevens, and Pend Oreille Counties. Clients seeking civil legal assistance or representation should first call NJP's toll-free Coordinated Legal Education, Advice and Referral (CLEAR) intake line at 1-888-201-1014, Monday through Friday, 9:30 a.m. - 12:30 p.m., and Tuesday 3:30pm -

6:15pm. NJP's CLEAR intake line is staffed by attorneys and paralegals trained to provide immediate information and advice regarding callers' particular issues. When clients need direct representation, CLEAR staff refers clients to the NJP Spokane branch office or to other local legal services providers. Language assistance is available both with NJP's CLEAR intake line and at the NJP Spokane branch office.

Office for Civil Rights

1-800-368-1019 or 206-615-2290 / TDD 1-206-615-2296 or 1-800-537-7697

2201 Sixth Ave., MS RX-11

Seattle, WA

98121

Monday - Friday, 8 a.m. - 4 p.m. Free.

OCR ensures that people have equal access to HHS services without facing unlawful discrimination by providing public education and technical assistance, investigating complaints, and conducting compliance reviews involving entities that receive HHS funds or assistance. Our statutes and regulations prohibit discrimination on basis of race, color, national origin, age, or disability, and on a limited basis, sex or religion. OCR also has authority to investigate disability discrimination complaints against programs conducted by HHS or those health and social services programs conducted by State and local governments.

Helpful Numbers

211

Just dial 211 from your phone, its free of charge. This is a nation wide information line.