

March 19, 2020

SHA Adds New Measures to Fight the Spread of COVID-19

Dear SHA Clients and Stakeholders:

The Spokane Housing Authority (SHA) is committed to doing everything we can to ensure the health and well-being of our communities. We want to keep you informed about SHA's response to the presence in the Spokane region of the novel coronavirus known as COVID-19.

We are taking additional measures, as recommended by the United States Government in efforts to slow the spread of COVID-19. Along with the previously initiated tactics, these additional steps are designed to help keep our tenants, staff, partners, and communities safe:

- Our lobby will continue to be closed
- Staff are working in the office on a limited basis starting March 23, 2020 until further notice
- We have essential staff working remotely to maintain rent payments and other critical functions
- Use of web-based or conference call communications for briefings and meetings when possible

The spread of COVID-19 is a public health issue. To stay informed or ask questions, you should contact:

- Center for Disease Control: www.cdc.gov
- Washington State Department of Health: www.doh.wa.gov Phone: 1.800.525.0127, press #.
- Spokane Regional Health District: www.srhd.org Phone: 509-324-1500
- The World Health Organization: www.who.int/health-topics/coronavirus

If you are diagnosed with COVID-19 and had recent contact with SHA staff, it is asked you contact Amanda Carpentier, HR Manager, at 509-252-7125 or acarpentier@spokanehousing.org. All proper privacy procedures will be followed.

We know the COVID-19 virus is causing great concern and want you to know that we share that concern. SHA is taking the situation very seriously and is closely monitoring developments. We will adjust our operations further as needed and will keep you informed of any additional changes we may make to protect our employees, clients, and residents.

Sincerely,

Pam Tietz
Executive Director